



🏠 The alphabet of the Housing Competition

A

- **Absence from the hall of residence:** you may be absent from the hall of residence for a few days, provided you always leave your keys with the reception. If you need to be absent for longer periods, you must notify the hall of residence manager and explain the reason for your absence. Please read the Hall of Residence Regulations carefully, particularly Art. 4.
- **Accommodation Application:** The first step. This can only be done online and is only valid if you click on "CONFIRM" by the deadlines.
 - Ref. Call for Applications: Art. 2.1.
- **Accommodation Offer:** The moment of truth! You'll receive an official offer via the Student Desk. You have just a few days to accept by paying the deposit, so keep your eyes peeled.
 - Ref. Call for Applications: Art. 2.5.
- **Adults:** It's your responsibility! We only process data with the student concerned.
- **Allocation Recipient:** That's you! Or rather, the student who meets all the requirements and officially receives an offer for a place.
 - Ref. Call for Applications: Art. 2.5.

B

- **Bonus (Credits):** A small "nest egg" of extra credits that you can use only once during your studies if you are just a few credits short of reaching the merit threshold.
 - Ref. Call for Applications: Art. 1.3.3.
- **Booking cancellation:** If you change your mind after accepting, let us know immediately via the ticket system. If you do so by 31 October and have not collected your keys, you can get your deposit back.
 - Ref. Call for Applications: Annex 1.

C

- **City area:** Padua is small and perfect for cycling. You can get anywhere in 20 minutes or less. On the ESU website, you can also calculate the exact route from home to your lectures.
- **Communications section:** the section of the Student Desk where accommodation offers and other communications relating to the competition are posted. It is located next to the flag icon for selecting the language and is represented by an envelope icon.
- **Commuters:** You live between 40 and 80 km (or minutes) from Padua. You can only be allocated a room if there are places left over after all off site students have been accommodated.
 - Ref. Call for Applications: Art. 1.1.
- **Competition Notice:** This is the official document that takes precedence over all others; read it carefully to avoid any unpleasant surprises.

D

- **Deadlines:** These are "strict". This means that if you arrive even one minute late, you're out. Always check the Timetable.
 - Ref. Call for Applications: Quick Guide and Schedule.
- **Deposit:** To accept the accommodation, you must pay €380 following the instructions provided in the offer. Once accepted, this money becomes a deposit which will be returned to you at the end, provided everything is in order.
 - Ref. Call for Applications: Art. 2.5 and Annex 1.

- **Disability:** There are dedicated routes and designated areas (27 accessible spaces) to ensure the accommodation is accessible to everyone. Support is also available for carers.
 - Ref. Call for Applications: Annex 2.
- **DSU (Single Substitute Declaration):** The "form" you complete at the CAF to obtain your ISEE. Remember: the DSU must be submitted by the call for applications deadline!

E

- **Eligible for Accommodation (Status and Fee):** You meet the requirements, you are on the ranking list but do not yet have a room (Status). If you are then allocated a place but have not applied for a grant, you pay the full fee (Fee).
 - Ref. Call for Applications: Art. 1.5 and Annex 1.
- **Eligible for the Grant (Status and Fee):** You meet the requirements for the grant but the funds have run out. In this case, ESU will help you by applying the reduced fee.
 - Ref. Call for Applications: Art. 1.5 and Annex 1.
- **Enrolled / Enrolling:** The competition is for those attending the 2026/2027 academic year. You can take part even if you are not yet officially enrolled (perhaps you are awaiting the results of a test), but you must be enrolled by 31 January 2027.
 - Ref. Call for Applications: Art. 1.1.
- **Exclusions:** Not everyone is eligible. If you are an 'on-site' student, if you are too far behind in your studies, or if you have outstanding debts with ESU, unfortunately you are ineligible.
 - Ref. Call for Applications: Art. 1.2.
- **Extra Competition:** If places remain after all eligible applicants have been accommodated, we will open a "second call" for anyone who needs it, but at the full rate.
 - Ref. Call for Applications: Art. 2.9.

F

- **FAQ:** The questions everyone asks. Read them on the website: it's the quickest way to resolve your queries without waiting for a reply via a support ticket.

- **Fees:** There are no free places, but all places are at reduced rates. Tuition fees depend on your status and your assigned residence.
 - Ref. Call for Applications: Art. 1.5 and Annex 1.
- **Filter Semester:** If you are studying Medicine, Veterinary Medicine or Dentistry and are in the "filter semester", your competition starts in February 2027!
 - Ref. Call for Applications: Art. 1.1.

G

- **General Residence Regulations:** these contain specific provisions that the student allocated a room is required to comply with, both in relation to the ESU and to other students. By completing the accommodation application and signing the form to collect the keys to the allocated room, the student accepts these Regulations.
 - Ref. Call for Applications: Art. 2.6.

H

- **Help!:** If the online material isn't enough and you're panicking, submit a support ticket. It's better to ask one more time than risk being excluded because of a mistake.

I

- **Income data completion:** A key section of the Student Portal. Even if you have already submitted your application, you must log in here to enter your ISEE details; otherwise, ESU cannot carry out checks with INPS.
 - Ref. Call for Applications: Art. 2.1.
- **Ineligible:** Those who do not meet the requirements (merit or income) or have been excluded. They cannot obtain accommodation through the competition, but may apply via the Extra Competition at the full rate.
 - Ref. Call for Applications: Art. 1.5 and Art. 2.9 and Annex 1.
- **ISEE certificate:** Your financial 'identity card'. Without this document, we cannot determine whether you are eligible for the competition. It must be specifically for 'subsidised services

for the right to education' and linked to your tax code. Please note: check that there are no 'omissions or discrepancies'; if there are, the certificate is invalid.

- Ref. Call for Applications: Art. 1.3.1, Art. 2.2 and Annex 3.
- **ISEE Parificato:** If you or your family have income or assets abroad, this is the document for you. Contact the affiliated CAF as soon as possible as the process takes a long time!
 - Ref. Call for Applications: Art. 1.3.1 and Annex 4.

L

- **Lack of interest/ Expression of interest:** From October, we will write to you to ask: "Do you still need the place?". If you do not reply or say no, you will make way for the next person on the waiting list.
 - Ref. Call for Applications: Art. 2.5.1.

M

- **Merit:** For those not in their first year, the credits earned by 10 August 2026 count. Make sure your lecturers upload your marks to Uniweb in time for the allocations!
 - Ref. Call for Applications: Art. 1.3.2.
- **Merit Coefficient:** A mathematical score that rewards how well and quickly you performed in your exams. It is used to determine who ranks higher in the rankings among students in years other than the first.
 - Ref. Call for Applications: Art. 2.3.

N

- **Notifications:** Keep an eye on your inbox! All important news arrives in the notifications section of your Student Portal. Check it often, as the deadlines for accepting places are short.
 - Ref. Call for Applications: Art. 2.1.

O

- **OFA (Additional Educational Requirements):** If you have any outstanding academic requirements from your first year, you must clear them by September to confirm your bed for the second year.
 - Ref. Call for Applications: Art. 1.3.2.2.
- **Off Site Students:** Students living more than 80 km or an 80-minute journey from Padua. They have absolute priority in the allocation of accommodation.
 - Ref. Call for Applications: Art. 1.1.

P

- **Parents:** We know they want to help you, but as you are of legal age, by law we can only discuss the details of your application with you. It's a matter of privacy!
- **Part-time:** If you are enrolled part-time, you cannot take part in the standard competition, but only in the Extra Competition.
 - Ref. Call for Applications: Art. 1.1.
- **Preferences:** In your application, you tell us which halls of residence you prefer, but the final allocation depends on availability. Remember: single rooms usually go to students in higher years and double rooms to freshers.
 - Ref. Call for Applications: Art. 2.1.
- **Privacy:** We handle your data with the utmost care. For this reason, the online rankings do not show your name but your Student Code.
 - Ref. Call for Applications: Art. 2.4 and Art. 3.2.
- **Psychological and Physical Suitability:** This means you are ready to live in a community. Our halls of residence consist of shared spaces (kitchens, bathrooms, twin rooms) and you need to be able to get on with others.
 - Ref. Call for Applications: Art. 2.1.

Q

- **Questionnaire:** Before moving in, you'll need to watch some safety videos and answer a few questions. It's essential to know what to do in an emergency!

R

- **Ranking List:** The official 'ranking'. It may be updated weekly (incremental ranking) as exam and income data come in.
 - Ref. Call for Applications: Art. 2.4.
- **Regional Scholarship:** Financial support managed directly by the University of Padua. If you are an off site student and are awarded the scholarship, part of it (€1,600 or €800 for first-year students who are behind in their studies) is automatically used to cover part of your accommodation costs.
 - Ref. Call for Applications: Art. 1.5.
- **Requirements:** The combination of Merit (exams) and Income (ISEE) you need to be successful.
 - Ref. Call for Applications: Art. 1.3.
- **Residence Manager:** Your point of contact within the accommodation for technical issues, internal room changes or queries about daily life.

S

- **Scholarship Holder (Status and Fees):** If you are awarded the scholarship, you become a 'Scholarship Holder'. You pay the full tuition fee, which is partially covered by the €1,600 mentioned in the previous section.
 - Ref. Call for Applications: Annex 1.
- **Status:** Defines who you are (Off site, Commuter, On site) and how much you pay in tuition fees.
- **Student Code:** Your code name for privacy purposes. You can find it at the Student Desk and it is used to look you up in the public rankings without everyone knowing who you are.
 - Ref. Call for Applications: Art. 2.4.

- **Student Desk:** Your online control panel. You can do everything here: submit applications, make payments, receive messages and open support tickets.

T

- **Transfer from other universities:** If you are transferring from another university, your application will be “suspended” until Padua University recognises your credits.
 - Ref. Call for Applications: Art. 1.1.

U

- **Undergraduate student:** If you are finishing your bachelor’s degree and wish to start a master’s degree, apply as a first-year master’s student, stating when you expect to graduate.
 - Reference: Call for Tenders: Art. 1.1.
- **University of Padua:** This is our partner. We manage the halls of residence; they manage your academic career and scholarships competition.
- **Uniwed:** The University portal where you must check that your exams are recorded correctly and where you can apply for a scholarship, pay fees and manage everything related to your university studies.

V

- **Verifications:** ESU really does check! We carry out checks with INPS and the Revenue Agency on at least 20% of students (usually more). If you make a false declaration, you lose everything and face hefty fines.
 - Ref. Call for Applications: Art. 3.1.

Z

- **Zebra:** an animal we needed to have a Z word with which to complete the alphabet.